WHO WE ARE

The Oklahoma City VA Health Care System (VAHCS) consists of a 178-operating bed facility located in central Oklahoma serving forty-eight Oklahoma counties and two counties in north central Texas (Wilbarger and Wichita). We also operate outpatient clinics in Ada, Altus, Ardmore, Blackwell, Enid, Lawton, Oklahoma City, Stillwater, and Wichita Falls.

We are a teaching hospital, providing a full range of patient care services, with state-of-the-art technology as well as education and research.

The Oklahoma City VAHCS is a part of VA Network 19, which includes facilities in Colorado, Oklahoma, Montana, Utah and Wyoming.

VA'S MISSION AND CORE VALUES

To fulfill President Lincoln’s promise “To care for him who shall have borne the battle, and for his widow, and his orphan” by serving and honoring the men and women who are America’s veterans.

No organization can succeed without values to match its mission. Our mission, as the Department of Veterans Affairs, is to care for those “who shall have borne the battle” and for their families and survivors. Our core values focus our minds on our mission of caring and thereby guide our actions toward service to others.

These values – Integrity, Commitment, Advocacy, Respect, and Excellence – define our culture and strengthen our dedication to those we serve. They provide a baseline for the standards of behavior expected of all VA employees. They remind us and others that “I CARE”: 
Our Leadership Team

Ralph T. Gigliotti, FACHE
Network Director, VISN 19

Ralph Gigliotti was appointed as Network Director of VISN 19, Rocky Mountain Network in March 2012. He is responsible for the direction and management of six health care systems, two hospital and 128 additional sites of care.

Wade Vlosich
Health Care System Director

Wade Vlosich was appointed Director in May 2016. Prior to joining the Oklahoma City VAHCS, he served as the Medical Center Director at the Harry S. Truman Memorial Veterans' Hospital in Columbia, Missouri.

Paul Gregory
Associate Director

Paul Gregory has served in the Associate Director role since June 2017 and previously served as the Assistant Director. He joined the Oklahoma City VAHCS from the Michael E. DeBakey VA Medical Center in Houston, Texas.

Susan Bray-Hall, MD
Chief of Staff

Dr. Susan Bray-Hall was appointed Chief of Staff in February 2017. She previously served as an Associate Professor in the Dept. of Medicine & Geriatrics and Associate Director of the Eastern Colorado Geriatric Research Education & Clinical Center.

Kerri Craft, MSN, RN
Associate Director, Patient Care Svcs.

Kerri Craft was appointed Associate Director, Patient Care Services in March 2017. Prior to joining the Oklahoma City VAHCS, she served as an Associate Chief Nurse at the Harry S. Truman VA Medical Center in Columbia, Missouri.
WHO WE SERVED

Here’s a look at the Veteran population we served in fiscal year 2017.

- 60,298 unique patients
- 50,568 bed days of care
- 6,896 admissions
- 655,945 outpatient visits
- 11 sites of care

180 Homeless Veterans who attended the 2017 Sooner Stand Down. Ten Veterans who were experiencing homelessness were housed during the event.
BUDGET AND STAFF

$435,905,129
operating budget

2,222
full time employee equivalents

OUR CATCHMENT AREA

We primarily serve Veterans that live in the western 2/3 of Oklahoma and two counties in north central Texas. The Eastern Oklahoma VA Health Care System, located in Muskogee, serves Veterans in eastern Oklahoma. Veterans in Cimarron and Texas counties in the Oklahoma panhandle generally receive care through the Amarillo VA Health Care System.

35
Former Prisoners of War in our catchment area, many of whom receive health care at our facilities
In July 2017, we began our robotic surgery program. Prior to performing our first robotic surgery, we hosted a "demonstration day." Staff and Veterans were able to view a model and even practice their skills on plastic rings and coins. The robotic surgery program began with urology and has expanded to general procedures.

In 2017, the Altus VA Clinic and the Ardmore VA Clinic moved to new locations. Veterans will continue to see the same friendly faces at these clinics in new and improved clinic space.

The Oklahoma City VAHCS leads one of 63 Federal Coordinating Centers, a partnership between local community hospitals for emergency preparedness. The FCC conducted a training exercise and was prepared to assist with relief efforts related to Hurricanes Harvey and Irma as needed.

In October, the Oklahoma City VAHCS, in collaboration with the VA’s Office of Tribal Government Relations and the Eastern Oklahoma VAHCS, hosted the 5th Annual Inter Tribal Veterans Stand Down to provide services to the Native American homeless Veteran population.
Frequently Used Phone Numbers

To schedule, change or cancel an appointment, please call (405) 456-1000 and select option 2.

Agent Cashier (405) 456-5623
Choice Program (405) 456-2019
Customer Service/Pt. Advocate (405) 456-1788
Eligibility (enroll for care) (405) 456-3072
Human Resources (405) 456-5127
Lab (405) 456-5327
LGBTQ Services (405) 456-5183
Lost & Found (405) 456-5524
Medical Records (405) 456-5584
Military Sexual Trauma Coord. (405) 456-5554
Minority Veteran Program Coord. (405) 456-4115
Non-VA Care (Fee Service) (405) 456-3276
Patient Accounts (Billing) (405) 456-5436
Pharmacy (405) 456-5158
Prosthetics (405) 456-4212
Radiology (405) 456-5351
Rehab Specialty Seating (405) 456-3749
Release of Information (405) 456-5148
Social Work (405) 456-5574
Transition & Care Mgmt. Program (405) 456-3215
Travel Pay (405) 456-5520
Veterans Transportation Service (405) 456-5401
Volunteer Services (405) 456-5162

Number Not Listed Here?
Contact our Telephone Operators at (405) 456-1000 or toll free at (866) 835-5273. Additional phone numbers are also available on our website at: www.oklahoma.va.gov/contact

VA COMMUNITY CLINICS
Ada VA Clinic (580) 436-2262
Altus VA Clinic (580) 482-0721
Ardmore VA Clinic (580) 222-0400
Blackwell VA Clinic (580) 363-0052
Enid VA Clinic (580) 977-1855
Lawton VA Clinic (580) 585-5600
North May VA Clinic (405) 752-6500
South OKC VA Clinic (405) 855-6000
Stillwater VA Clinic (405) 707-8100
Wichita Falls VA Clinic(940) 257-0000

VA PARTNERS
These organizations have offices at the Oklahoma City VAHCS.
American Legion (405) 456-5481
Credit Union (405) 456-3114
DAV (405) 456-5196
OK Dept. of VA (405) 456-5477
Optical Shop (405) 456-1639
PVA (405) 456-5482
TriWest (866) 606-8198
VFW (405) 456-5476

STAY CONNECTED WITH US

Sign up for email updates on our website at www.oklahoma.va.gov

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